

January 4, 2012

Mr. Charles Shaban  
Executive Director  
Abu-Ghazaleh Intellectual Property (AGIP)  
AGIP Building, 26 Shaker Bin Zaid Street  
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Jordan

Dear Charles,

I would like to thank you, personally and on behalf of INTA, for your service on the Board of Directors this past year.

INTA benefited greatly from your thoughtful input and participation on a wide range of policy discussions at Board Meetings in 2011, including ICANN's proposal to expand the domain name system and INTA's efforts to ensure adequate protection for trademarks; the new OHIM initiatives, including increased harmonization of procedures among the national trademark offices; and advocacy for the passage of the Anti-Counterfeiting Trade Agreement (ACTA), which is designed to combat counterfeiting and piracy in a coordinated way, thus protecting the intellectual property rights of legitimate businesses.

I was pleased that you could participate in the 2011 Government Affairs Program in Washington, DC, held in conjunction with the Board Meeting. We heard from Dr. Stephen Crocker, the current Chairman of ICANN; U.S. Senator Sheldon Whitehouse, Chairman of the Judiciary Subcommittee on Crime and Terrorism; Ambassador Miriam Sapiro, Deputy United States Trade Representative; Deborah Cohn, Commissioner for Trademarks, USPTO; and Gerard F. Rogers, Chief Administrative Judge for the Trademark Trial and Appeal Board, USPTO. Your interaction in a small group setting with these influential government officials, policy advocates and decision makers was important in getting INTA's message across directly and successfully.

As a result of your personal dedication to the Association, and Abu-Ghazaleh's commitment and support, INTA has been able to expand the reach of our educational programs and services, develop new and innovative projects such as our Consumer Awareness Campaign and, most importantly, to remain the leading advocate for the interests of trademark owners worldwide.

In 2011, as a member of the Board's Planning Committee, you were an active participant in our meetings and discussions regarding the development of the 2014-2017 Strategic Plan, always

providing good ideas for the Committee's consideration, especially as we weighed the options of how best to get feedback from our members for the new Plan while also assessing our measures of success against the current Strategic Plan.

I look forward to working with you in 2012, as a Board member and in your continued role as a Planning Committee member.

Thanks again for your service to INTA, and best wishes for a healthy and prosperous 2012, a year in which INTA will celebrate its 134<sup>th</sup> year of service to the trademark community.

Sincerely,

A handwritten signature in blue ink that reads "Alan". The signature is written in a cursive, flowing style.