



Attn.: Mr. Akram EL RAYESS

Date: Thursday July 28th, 2011

Letter of Appreciation

Dear Sir,

BATCO would like to express its appreciation towards Aldar Consulting (a member of the Talal Abu-Ghazaleh Organization), for providing consulting and technical services that made us eligible to **obtain the ISO 9001:2008 certificate.**

Aldar Consulting completed all its assigned tasks and provided us with the training, supervision, technical assistance which led to a successful audit by the ISO.

We are writing this letter to express our complete satisfaction with the services provided by Aldar Consulting, and for all the hard work, dedication and value added by Mr. Akram El Rayess to meet all the challenges associated with such type of consulting meetings.

Best Regards,

Elias COPTY
Admin & HR Manager