Talal Abu-Ghazaleh Academy



Newsletter

Issue 89

July 2023



IN THIS ISSUE:

Talal Abu-Ghazaleh Academy for Capacity Building

'Abu-Ghazaleh Academy' Concludes 'Complaint and Response Mechanism' Course in Amman

'Abu-Ghazaleh Academy' Holds 'Diversity and Inclusion' Course

Dr. Abu-Ghazaleh Honors Director of the Palestinian Camp Services Talal Abu-Ghazaleh Academy for Capacity Building



Talal Abu-Ghazaleh Academy (TAG-Academy) is a member of Talal Abu-Ghazaleh Global (TAG.Global), the largest global group of professional service firms in the fields of accounting, consulting. management training. intellectual property, legal services, information technology, capacity building, credit information and legal translation. In addition, TAG.Global is a partner of the World Bank, the Register of Accountants and Auditors (Washington) and the UN Center for Transnational Corporations.

Founded in 1972, TAG.Global is a global professional services group, operating out of more than 100 offices worldwide and

150 representative offices in Europe and North America. It has no exclusive strategic agreements with any other networks or individual firms, thus it is free to choose the firm that best suits its clients' needs in virtually every country in the world.

TAG-Academy provides training solutions and professional training in more than 20 sectors and through 500-plus training programs. Our core competencies include comprehensive training consulting in areas of training needs assessments, training plans, organizational structures reengineering and system design. Moreover, TAG-Academy provides, in cooperation with leading government and non-government agencies and organizations from around the globe, highly desirable, flexible and business-oriented accredited executive programs. Furthermore, TAG-Academy offers contractual programs that are designed to meet the training needs of a specific institution in light of the objectives it seeks to achieve and the challenges it faces. Such programs are developed after training needs assessments are performed or according to the client's specific needs.

'Abu-Ghazaleh Academy' Concludes 'Complaint and Response Mechanism' Course in Amman



AMMAN - Talal Abu-Ghazaleh Academy for Capacity Building (TAG-Academy), a member of Talal Abu-Ghazaleh Global (TAG.Global), concluded a training program entitled 'Complaint and Response Mechanism' in Amman.

The training course aims to gather professional humanitarian workers from NGOs, the UN agencies, donors, and government institutions who aim to become experts in complaint handling. The program enabled participants to understand the link between quality and accountability and complaint handling, from tagacademy.global receiving the complaint to investigation and implementation.

In addition, the course which was conducted in English, empowered participants to be involved dynamically at all times through presentations, debates, experience sharing, group work, and videos.

At the end of the programs, certificates of attendance were given to participants, who expressed their gratitude for the constructive efforts exerted by TAG-Academy and its team.

'Abu-Ghazaleh Academy' Holds 'Diversity and Inclusion' Course



AMMAN - Talal Abu-Ghazaleh Academy for Capacity Building (TAG-Academy), a member of Talal Abu-Ghazaleh Global (TAG.Global), concluded a training course on 'Diversity and Inclusion' in Amman.

The training course gave participants various techniques to effectively understand diversity and inclusivity, build a business case for diversity, and communicate the benefits of diversity, in addition to identifying role-model behaviors and language, create a culture of inclusion, developing diversityfocused supervisors and employees, and linking diversity strategies to the longterm success of an organization.

At the end of the course, participants expressed their gratitude for acquiring various formal linguistic structures that will benefit them later on in work correspondence.

Dr. Abu-Ghazaleh Honors Director of the Palestinian Camp Services



AMMAN - HE Dr. Talal Abu-Ghazaleh, founder and chairman of Talal Abu-Ghazaleh Global (TAG.Global), received in his office Mr. Osama Alkam, Director of the Camp Services Directorate.

During the meeting, Dr. Abu-Ghazaleh presented an appreciation shield to Mr. Alkam in recognition of his efforts in facilitating field visits carried out by TAG.Global's Palestinians' Scholarship Team to support education offered to Palestinian refugees, as well as his collaboration with all camp leaders and managers.

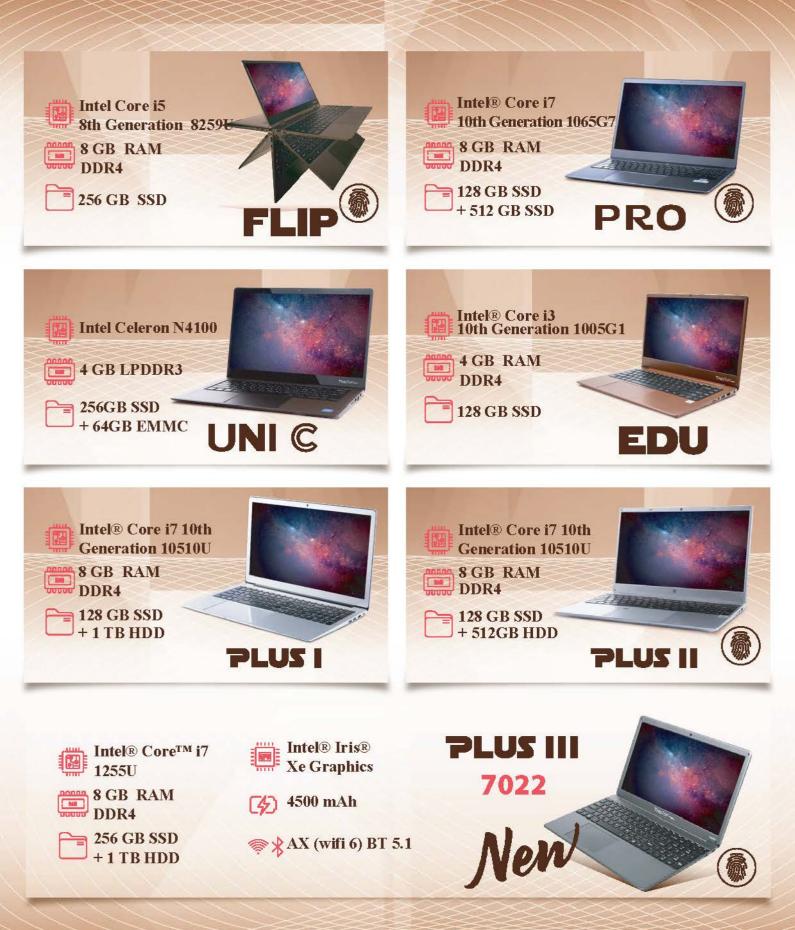
Dr. Abu-Ghazaleh has previously announced the provision of Master's degree scholarships to Palestinians, under occupation or Palestinian refugees in Jordan, Lebanon, Syria, and the Arab region, fully funded by Talal Abu-Ghazaleh Foundation (TAG-Foundation).

The scholarships include obtaining a Master's degree accredited by Talal Abu-Ghazaleh Global University (TAGGU), in one of five specialized master's disciplines including: Artificial Intelligence, Information Technology, Digital Marketing, Intellectual Property, and Supply Chain Management.

Among the requirements for winning a scholarship is that the student must have a minimum average of (good GPA and higher) in the bachelor's degree; lives in the Palestinian occupied territories; or in Palestinian refugee camps in Jordan, Lebanon, or Syria, and any other Arab country; and has a certificate of the national examination of the English language or its equivalent. For more information, please contact us on the following: P.O. Box: 921100 Amman 11192 Jordan Tel: + (962) - 6 - 5100 600 | Fax: + (962) - 6 - 5100 601 Email: info@tagacademy.global | website: www.tagacademy.global



TAGTech PRODUCTS





TAGTech.Global Building 7, Abdel Rahim Al-Waked Street, Shmeisani, Amman, Jordan TAGUCI Building104 Mecca Street, Um-Uthaina, Amman, Jordan

🔮 +962 65100 250 🔀 info@tagtech.global For More Information: www.tagtech.global