



Talal Abu-Ghazaleh Information Technology International

Newsletter



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Company Profile

طال أبو غزالة للتقنيات المعلومات الدولية
Talal Abu-Ghazaleh Information Technology International



Talal Abu-Ghazaleh Information Technology International (TAG-ITI) is a global IT firm specialized in providing professional services in a range of ICT disciplines.

Since its inception in 2001, TAG-ITI has been proudly serving the international business community through the expertise of its professionals located in the 100+ offices all over the world providing unmatched services and full dedication to present IT solutions that perform highly in any field.

With the ability to tailor its services and solutions to fit clients' business environment, TAG-ITI promises to continue responding to the business and technological needs in the ever-challenging field of technology.

Our Services:

- ICT Audit
- ICT Security and Governance
- Enterprise Resource Planning (ERP) Consulting
- ICT Advisory and Consulting
- Electronic Archiving and Backlog
- Mobile Apps Development
- Website Development, Audit and Digital Marketing
- Specialized Database
- Cloud Consulting
- Infrastructure
- Computer Refurbishment

For more details, please [click here](#).

TAG-ITI to provide “Made in Jordan” Campaign with Digital Marketing Services

AMMAN- Talal Abu-Ghazaleh Information Technology International (TAG-ITI) has provided its services in digital marketing to “Made in Jordan” campaign.

TAG-ITI Digital Marketing team main tasks involved content creation, design, follow-up and monitoring. All tasks were executed according to the highest standards in Digital Marketing and Social Media while following the latest updates in the algorithms used by social websites.

The team focused on the diversification of the content, as it included awareness posts about the importance of the local industry and its support and benefits to the country’s economy and its citizens. As well as information and facts about Jordanian factories to highlight their high quality services and exceptional products.

TAG-ITI team has also created innovative designs for all graphic posts to enhance and boost the visual identity of the campaign on social media platforms. Additionally, the department has encouraged the support of the national industry through setting up an event for social media local influencers to help spread awareness about the national products, as well as selecting campaign ambassadors to help generating more support the campaign.

“Made in Jordan” is a national campaign launched by Amman Chamber of Industry and the Jordan Enterprise Development Corporation (JEDCO), and with the sponsorship and patronage of Jordan Chamber of Industry, and the Zarqa and Irbid Chambers of Industry, as well as numerous public entities such as the Greater Amman Municipality, Education Ministry. The Campaign aims to promote and strengthen the confidence of the Jordanian citizens in their locally my manufactured goods, while enhancing demand for it, and entrenching the idea of its quality and equivalence to the quality of imported products.



“I want to thank TAG-ITI team for all their work on the campaign, the quick responses to our requests has been impressive and are highly appreciated.

The impact of each member cooperation on the campaign has enhanced its growth and reach, while spreading its mission. We are very happy on the results of this collaboration and look forward to many more in the future.” - Mr. Musa Al Saket, Chairman of the “Made in Jordan” Campaign.

“This was one of our most important projects; we worked hard to deliver all of the requirements at the highest level of quality while supporting the campaign when needed.

We dedicated our team’s skills and expertise towards the success of it. We truly believe in the message Made in Jordan is trying to accomplish as we realize its importance to Jordan’s economy in general and to increase consumption of local manufactured good in specific..” - Mr. Ramez Quneibi, Executive Director of Digital Marketing Dept. at TAG-ITI, said.

<http://www.tagiti.com/en/article/6694>

TAG-ITI Consulting secures ERP Consulting Assignment with Miyahuna

AMMAN-Talal Abu Ghazaleh Information Technology International (TAG-ITI) has secured an ERP consulting assignment with Miyahuna, Jordan.

The assignment is a strategic project for Miyahuna who are the primary water utility provider in Jordan which has been funded through the Water Management Initiative (WMI).

Mr. Shahid Halling, TAG-ITI Technical Director said that “Miyahuna has shown great confidence in our abilities to help them consolidate the various IT systems they currently have. Our work will involve independently reviewing their IT systems and business processes in order to formulate



detailed technical functionality requirements for an all in one solution.

He went onto say “Such work is extremely valuable and will help Miyahuna to release a comprehensive RFP for the procurement of a technical solution which thoroughly addresses all of their business needs.”

<http://tagiti.com/en/article/6670>

Talal Abu Ghazaleh Information Technology International (TAG-ITI) provided its services in IT Audit & information security to Integrated Telecom Company (ITC)

Riyadh - Talal Abu Ghazaleh Information Technology International (TAG-ITI) provided its services in IT Audit & information security to Integrated Telecom Company (ITC).

The scope of work covered ITC’s IT infrastructure and will help ensure that it is in line with internationally accepted IT security practices.

Mr. Samir Abu Rass, TAG-ITI’s Manager said that ITC has shown great confidence in our abilities to help them improve their IT security practices and infrastructure. Our work will involve independently reviewing the IT security controls they have in place and identifying areas of improvement in ITC’s people, processes and technology, using techniques that anyone intending to cause malicious harm would use. This will allow us to effectively assess their IT security posture by using the latest vulnerability assessment tools and methodologies. “



He went onto say “In addition to technical vulnerability assessment of the infrastructure, ITC have also requested that we review their IT policies, procedures and IT work environment in line with best practices such as the General Computer Controls under the COBIT5 framework issued by ISACA.” GCC controls cover areas within IT departments that are audited against to ensure good practice is being followed as part of their IT governance effort . Areas that are covered within a GCC audit include:

- Information Technology Controls
- Change and Patch Management Controls
- Managing and Auditing IT Vulnerabilities
- Information Technology Outsourcing
- Auditing Application Controls
- Identity and Access Management
- Business Continuity Management
- Information Security Governance

He continued by saying “Such work is extremely valuable and helps IT teams to independently identify threats their infrastructure is exposed to. This in turn helps them to focus their IT expenditure on areas which are in most need and also provides higher management with valuable reporting from a reputable third party. IT

has become like any other management domain which requires organizations to have the people, processes and technologies in place to provide proper IT governance and ensure that IT is aligned with business demands. “

<http://tagiti.com/en/article/6696>

Talal Abu Ghazaleh Information Technology International (TAG-ITI) provided its services in IT Audit & information security to National Bank of Bahrain (NBB)

Manama - Talal Abu Ghazaleh Information Technology International (TAG-ITI) provided its services in IT Audit & information security to National Bank of Bahrain (NBB)



The scope of work covered NBB’s IT infrastructure and will help ensure that it is in line with internationally accepted IT security practices.

to effectively assess their IT security posture by using the latest vulnerability assessment tools and methodologies. “

Mr. Mahmoud Khalafawi, TAG-ITI’s Executive Director said that NBB has shown great confidence in our abilities to help them improve their IT security practices and infrastructure. Our work will involve independently reviewing the IT security controls they have in place and identifying areas of improvement in NBB’s people, processes and technology, using techniques that anyone intending to cause malicious harm would use. This will allow us

He continued by saying “Such work is extremely valuable and helps IT teams to independently identify threats their infrastructure is exposed to. This in turn helps them to focus their IT expenditure on areas which are in most need and also provides higher management with valuable reporting from a reputable third party.

<http://tagiti.com/en/article/6699>

TAG-ITI’s E-Solutions Develops E-Systems at American University of Kurdistan

IRAQI KURDISTAN - Talal Abu-Ghazaleh Information Technology International (TAG-ITI) through its Erbil Office reached an agreement with the American University of Kurdistan (AUK) to develop the University’s E-Systems by TAG E-Solutions Department. Systems to be developed at the AUK include Financial and Accounting Systems, Human Resources and Payroll Systems, Warehouse Management and Supply Chain Systems, Student Affairs and Registration Systems in

addition to the Students Portal. E-Solutions Department Executive Director Mr. Reyad Noubeh said that more than 40 experts work at the Department in the field of creating and developing E-Systems using various programming tools and languages such as Oracle, JAVA, .net, PHP, Angular, Node



JS, JavaScript, AJAX, Joomla, Drupal, and Moodle among others. Noubeh added that the technical experts and support staff put their vast expertise at the service of institutions and organizations to meet their technical and digital requirements to guarantee the introduction of new software or providing updates. TAG

E-Solutions offers systems development services that provide clients with a competitive advantage in their services and activities through analysis and evaluation of the current systems and providing the suitable technology.

<http://tagiti.com/en/article/6633>

Doha Clinic Hospital selects TAG-ITI's Web Department to develop an Online Appointment System and Redesign its Website

DOHA - Talal Abu-Ghazaleh Information Technology International (TAG-ITI) was selected to develop an Online Appointment System for Doha Clinic Hospital (DCH) in addition to the development and redesign of its website.

Mr. Ramez Quneibi, TAG-ITI Web Development Director said that the developed system will be dual language (English / Arabic) and will help patients to book appointments as well as allowing the doctors to manage their schedules online which will enhance DCH existing patient care management and improve its healthcare system.

It is worth mentioning that Doha Clinic Hospital (DCH) is the first fully integrated private hospital to open in Qatar, and offers



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first-class medical care it was established in 2001 by the Emir of Qatar, HH Sheikh Hamad bin Khalifah Al-Thani. It is owned by HE Sheikh Mohammed bin Hamad Al-Thani.

<http://tagiti.com/en/article/6671>

TAG-ITI signs IT audit agreement with Jordan Engineers Association

AMMAN- Talal Abu Ghazaleh Information Technology International (TAG-ITI) has signed an agreement with the Jordan Engineers Association (JEA) to provide them with IT audit related services.

The scope of work will cover all of JEA's IT infrastructure and will help ensure that it is in line with internationally accepted IT governance practices.

Mr. Shahid Halling, TAG-ITI Technical Director said that "The JEA has shown great confidence in our abilities to help them improve their IT practices and infrastructure



نقابة المهندسين الأردنيين
Jordan Engineers Association

which are mature and well established. Our work will involve independently reviewing the IT controls they have in place and identifying areas of improvement in JEA's people, processes and technology."

He went onto say "Such work is extremely valuable and helps IT teams to independently identify threats their infrastructure is exposed to. This in turn helps them to

focus their IT expenditure on areas which are in most need and also provides higher management with valuable reporting from a reputable third party.”

The agreement will last for a period of three years starting from mid-June 2018.

<http://tagiti.com/en/article/6629>

Talal Abu Ghazaleh Information Technology International (TAG-ITI) provided its services in IT Audit & information security to Shura Council

Manama - Talal Abu Ghazaleh Information Technology International (TAG-ITI) provided its services in IT Audit & information security to Shura Council



Kingdom of Bahrain
Shura Council

The scope of work covered Shura Council’s IT infrastructure and will help ensure that it is in line with internationally accepted IT security practices.

part of their IT governance effort. Areas that are covered within the audit include:

- Information Technology Controls
- Change and Patch Management Controls
- Managing and Auditing IT Vulnerabilities
- Information Technology Outsourcing
- Auditing Application Controls
- Identity and Access Management
- Business Continuity Management
- Information Security Governance

Mr. Mahmoud Khalafawi, TAG-ITI’s Executive Director said that Shura Council has shown great confidence in our abilities to help them improve their IT security practices and infrastructure. Our work will involve independently reviewing the IT security controls they have in place and identifying areas of improvement in Shura Council’s people, processes and technology, using techniques that anyone intending to cause malicious harm would use. This will allow us to effectively assess their IT security posture by using the latest vulnerability assessment tools and methodologies. “

He continued by saying “Such work is extremely valuable and helps IT teams to independently identify threats their infrastructure is exposed to. This in turn helps them to focus their IT expenditure on areas which are in most need and also provides higher management with valuable reporting from a reputable third party. IT has become like any other management domain which requires organizations to have the people, processes and technologies in place to provide proper IT governance and ensure that IT is aligned with business demands.”

He went onto say “In addition to technical vulnerability assessment of the infrastructure, Shura Council have also requested that we review their IT policies, procedures and IT work environment in line with best practices such as the ISO27001.” ISO27001 controls cover areas within IT departments that are audited against to ensure good practice is being followed as

<http://tagiti.com/en/article/6698>

TAG-ITI Completes the Second Phase of Electronic Archiving at the University of Jordan Hospital



AMMAN- Talal Abu-Ghazaleh Information Technology International (TAG-ITI) completed the second phase of the electronic archiving project at the University of Jordan Hospital. The company has implemented the first phase of the project by providing the hospital with a document management system (DMS), and

has archived about 1,750,000 files for the departments of patients and human resources. During the second phase, the document management system was developed to include the hospital's Brain and Nerve Unit as well as the development of some reports issued by the system in the departments of patients and personnel. Talal Abu-Ghazaleh Information Technology International (TAG-ITI) was established in 2001 and has worked over the past years and through its offices of more than 100 offices around the world to provide comprehensive and diverse technical services in a distinctive manner and tailored to meet the needs of customers from all over the world.

<http://tagiti.com/en/article/6640>

TAG-ITI develops a new website for No Lost Generation Initiative

AMMAN – Talal Abu-Ghazaleh Information Technology International (TAG-ITI) has been awarded a new contract by The United Nations Children's Emergency Fund (UNICEF) to provide No Lost Generation Initiative (NLG) with website design, development and maintenance services.



The selection of Talal Abu-Ghazaleh Information Technology International (TAG-ITI) was based on TAG-ITI unique experience in the field of information technology in general, and in web design and development in particular. Talal Abu-Ghazaleh Information Technology International (TAG-ITI) developed and designed the website in a manner that reflects the initiative's vision, approach, and objectives.

We are very excited about the results of this corporation and looking forward to many more in the future.” - Ms. Catherine Barnett, No Lost Generation Advisor, said.

In addition, TAG-ITI provided the NLG with technical support, website maintenance services, and technical training for users. “I want to thank TAG-ITI team for all the work on the NLG website. All the hard work, quick response to our requests and feedback has been impressive and is highly appreciated.

“This was one of our greatest projects; we worked hard to deliver all of the requirements at the highest level of quality. We dedicate our team's skills and expertise towards the success of it. We truly believe in the mission the NLG is trying to accomplish as we realize its importance to the Arab World in general and Jordan in specific.” - Mr. Ramez Quneibi, Executive Director of Websites at TAG-ITI, said.

<http://tagiti.com/en/article/6630>

TAG-Archiving completes Archiving Project for the National Information Technology Center in Jordan

AMMAN- Talal Abu Ghazaleh Information Technology International (TAG-ITI) has completed the document management & archiving project at the National Information Technology Center (ITC).

Mr. Samer Al-Ramahi, Director of Electronic Archiving Department, said that the implementation of the archiving system in the center comes in line with its objectives in keeping abreast of developments in technology. The document management system and automating the workflow procedures were implemented by converting all work procedures to paperless environment.

He added that the project included the archiving of 200 thousand papers in the departments of personnel and the Department of Finance, in addition of implementing the correspondence system for ITC.

Al-Ramahi pointed out that TAG-ITI's archiving department at Talal Abu-Ghazaleh Organization (TAG-Org) was established to



keep abreast of the knowledge development and to assist the departments and institutions in electronic transformation.

Talal Abu Ghazaleh Information Technology International (TAG-ITI) provides a wide variety of electronic archiving services including document scanning and indexing, document management, document management consulting.

<http://www.tagiti.com/en/article/6688>

TAG-Apps Launches a Mobile App on Android and iOS Platforms for AIMICT

AMMAN – TAG-ITI's TAG-Apps has launched a new smart mobile application for The Arab International Society for Management Technology (AIMICT) for Android and iOS platforms, with the aim to meet the increasing demand for its services and courses globally. The application is designed to provide users with rich functionality to help them interactively explore the courses offered by AIMICT and take advantage of other services the professional body offers. Ms. Majd Farahat, AIMICT Executive Director said “The launch of the beta version of the application is the first step in providing users with functionality that has not been previously available. It will provide users with access to the vast amount of services and courses we offer through an easy to use,

intuitive smartphone application.”

She added “The application will eventually feature a

mobile learning system which means that users will be able to learn on the go from anywhere in the globe and will help transform the way the professional education is delivered. This is a part of HE Dr. Talal Abu-Ghazaleh's vision to help democratize education and make it available to any user anytime from any device.” The application can be downloaded from the play store/app store, using the keyword ‘AIMICT’.

<http://tagiti.com/en/article/6634>



TAG-ITI Participates in GITEX 2018

DUBAI - Talal Abu-Ghazaleh Information Technology International (TAG-ITI) has participated in the GITEX event in Dubai in order to promote all the IT services that it offers.

TAG-ITI has seen strong growth over the past years and has successfully been awarded many projects across the Middle East and presented its range of services at GITEX.

Some of these include:

- Business technology solutions.
- IT and security auditing services.
- IT governance implementation services.
- Web solution and digital marketing services.
- Electronic Archiving and Backlog solutions.

TAG-ITI's Executive Director Mr. Mohammad Abu Murry stated "GITEX has been a great



opportunity for us to present our new products and services to the public."

TAG-ITI offered a wide variety of presentations, networking opportunities, and interactive demos designed to help professionals find solutions to their IT questions.

The event was held from 14th to 18th October 2018 at Dubai's World Trade Centre.

<http://tagiti.com/en/article/6695>

TAG-ITI develop the Judicial Institute e-Learning System

AMMAN- Talal Abu-Ghazaleh Information Technology International (TAG-ITI) has been awarded a new contract by The European Union to develop an e-learning system for the Jordanian Judicial Institute (JIJ) to automate the teaching process and transform it into an electronic one in the Ministry of Justice. The developed system allows the judges/students to attend lectures electronically and interact with the system and instructors remotely, without having to attend the Institute building. The selection of Talal Abu-Ghazaleh Information Technology International (TAG-ITI) was based on TAG-ITI's unique experience in the field of information technology in general, and in web design and development in particular. Mr. Ramez Quneibi, TAG-ITI's Web Executive Director said: "The e-learning became essential in private and public organizations and the JIJ took this step forward to be pioneers in this field." "The developed system has several features that transformed the learning process in JIJ. In addition, our team has linked the e-Learning system to the internal system of the



Ministry so that the information was reserved completely from the Ministry, and the system became compatible with the Ministry's rules and procedures" he added The key added features include: - Electronic evaluation for trainees, courses and instructors - Video conference module that allows the students to interact live with the courses' instructors - Integration of Whiteboard with the system - Session recording feature, where the student can record a lecture for the purposes of saving and reference (archiving system) - Database migration and integration

<http://tagiti.com/en/article/6632>

CONTACT US:

Talal Abu-Ghazaleh Information Technology International



For inquiries please contact Mr. Mohammad Abu-Murry - TAG-ITI
Executive Director on the following numbers:

Tel: (0962 - 6) 5100900

Fax: (0962 - 6) 5100901

Website: www.tagiti.com

Email: mabumurry@tagorg.com